



Sustainable procurement
CSR* performance
monitoring of BDR Thermea
suppliers

* CSR: Corporate Social Responsibility

BDR Thermea's CSR Ambitions

Wherever possible we will:

- Try to encourage waste reduction in both goods and the packaging of goods.
- Work to remove any hazardous materials from our specifications and processes.
- Encourage our procurement teams to be aware of the environmental impact and sustainable issues in all their activities.
- Where technically and financially viable we will try to ensure we buy parts that are made entirely or partially from recycled material or post-consumer waste and that wherever possible, packaging is made from recycled or biodegradable material.
- We will use various means to encourage a culture of re-use and recycling of goods within our own organisation and with our suppliers.
- Embrace Lean Manufacturing techniques to reorganise or redesign processes to require less goods or energy or to produce less waste or harmful emissions.
- Create specifications that favour, whenever appropriate, sustainable components which aim to minimise environmental impact during use.
- Aim to meet or exceed any statutory requirements relating to all aspects of sustainability and environmental protection.
- Environmentally evaluate our existing suppliers with an approval process that includes appropriate evaluation of their environmental policies. Where practices are below our expected standards improvement plans will be put in place.
- Ensure that we conduct all aspects of its procurement activity without any prejudice or inequality of opportunity.
- We will reduce the environmental impact caused by excessive or unnecessary travel and encourage the use of more environmentally friendly vehicles or where possible video conferencing.
- We will make partnerships with suppliers who share the BDR Thermea vision and commitment to sustainability. This will be achieved by:
 - o Promoting waste reduction and increased recycling of materials throughout the supply chain.
 - o Looking at whole life costs when measuring environmental performance. This involves looking at total supply chain costs from initial manufacture through to residual costs such as disposal of packaging.
 - o Carrying out an environmental audit on any suppliers during the supplier approval process.
 - o Putting in place an approved supplier list to ensure compliance.

Why EcoVadis

BDR Thermea decided to implement a simple process, based on international CSR standards and providing CSR experts' feedback. The EcoVadis platform is quickly emerging as a standard for supplier CSR performance monitoring, used in many different industry sectors. Moreover, using a collaborative solution allows suppliers to minimize the workload linked to CSR reporting, by sharing their results with multiple customers.

As an internationally recognized standard, EcoVadis ratings provide **global benchmarks**, which are essential for measuring and improving performance of our global value chain. The EcoVadis rating is based on an evidence-based assessment, adapted to hundreds of business categories, takes into account relevant industry labels and certifications as well as local laws in 150 countries, and is aligned with global standards like the UN Global Compact.

Best of all, you can **share the results** of the assessment (your scorecard) with multiple customers and save a lot of time and effort.

What Are The Benefits Of An EcoVadis Assessment?



Meet BDR Thermea's expectations, **efficiently and confidentially**: The EcoVadis CSR assessment is adapted to your industry, country and size, and runs on a secure, ISO27001-certified platform. (No more emailing spreadsheets!)



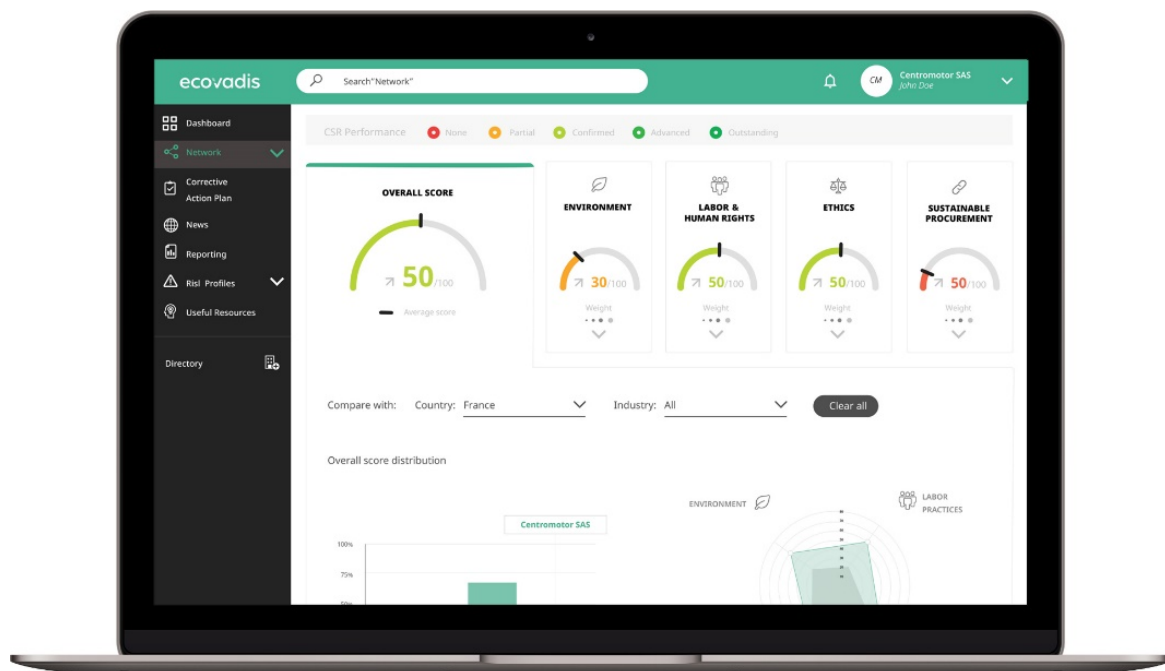
Demonstrate and improve your company's CSR/sustainability performance with an **internationally recognized rating, scorecard**, global benchmarks and feedback to guide improvements, used by more than 50 000 companies.



Valorise your current work: The assessment takes into account your relevant certifications (e.g. ISO, industry standards, etc.), labels, policies, procedures and reporting, combined with a 360-degree monitor of news and intelligence.



Save time and effort with all your stakeholders: You can **share the results** (your Scorecard) with multiple customers. Optional recognition medals and extended reports let you communicate your sustainability success to the world!

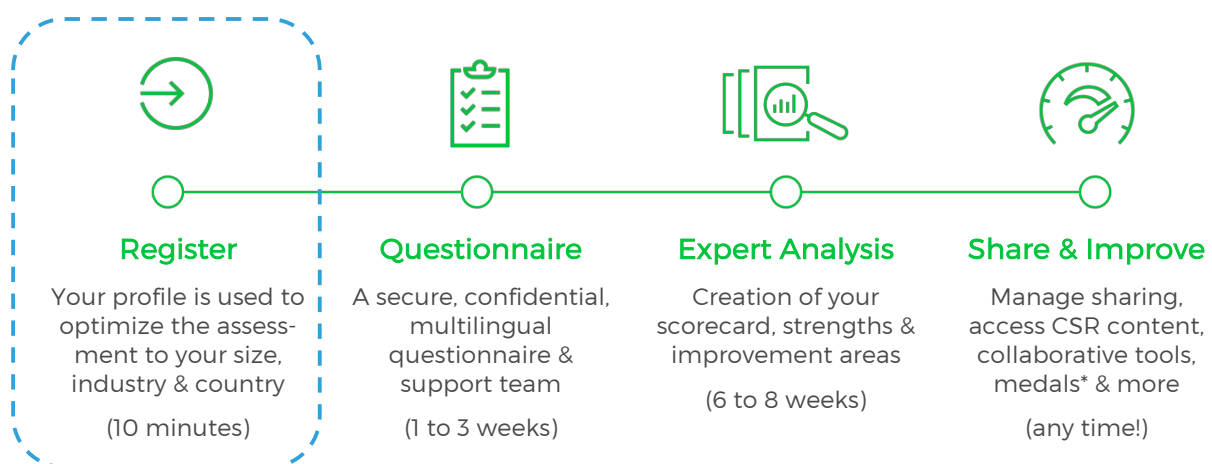


Download a [sample CSR Scorecard here](#)

How It Works And What You Need to Do Next:

The steps to complete your assessment are outlined below. EcoVadis will contact you to help you register and collect your data. They need this to make sure the questionnaire you receive is tailored to your industry size, sector and country. At the end of the analysis and rating process by EcoVadis' CSR experts, we will both receive the results in the form of a detailed scorecard with actionable, detailed insights on your CSR performance.

You can count on the EcoVadis team to support you every step of the way, in 10 languages at <http://help.ecovadis.com/>.



Your Next Step:

You will receive an email from EcoVadis -- be sure you respond to it and complete the steps that follow.

Frequently Asked Questions

Why has my company been selected to participate?

Suppliers now need to be monitored on CSR to get onto our approved-supplier list.

What happens if I don't want to participate?

Being monitored on CSR practices is now a BDR business requirement. If you don't want to participate, please inform us.

Why do I have to pay for this service?

To ensure the confidentiality of your data, you will engage directly with EcoVadis for your assessment, and you will also own the results. The annual subscription fee covers: The expert analysis and creation of your CSR scorecard with benchmarks, strengths and improvement areas, performed by the EcoVadis sustainability analyst team (one per year); access to the online CSR platform where you can manage sharing of your CSR scorecard, use the Corrective Action Plan and all the additional content and tools. See fees.ecovadis.com for more information.

I am not the person in charge of CSR and sustainability in my company.

In the registration system, you can indicate the relevant contact in your company: EcoVadis will contact this person for the assessment. Please also inform your main contact (e.g. buyer).

How much time will the assessment take to be completed?

Before answering the tailored assessment questionnaire, you will need to register online, which takes around 5-10 minutes. The size and content of the assessment questionnaire will vary depending on your company's size, industry and location. The completion time depends on how readily-accessible CSR documentation is in your company, but should take a few hours. It is important to upload documents to support your answers. After your results are published, you will be able to use this for other clients' requests.

Will my information be kept confidential?

Your information will be kept strictly confidential and will not be shared or distributed. The assessment results will be exclusively visible to BDR Thermea unless and until you decide you want to share your EcoVadis Scorecard with other customers. Please see the EcoVadis Trust Centre to view their certifications and commitments to information security and data privacy.

How will BDR Thermea use my EcoVadis scores and assessment results?

Compliance is a non-negotiable part of BDR Thermea's business operations and, as part of our commitment to this, we maintain a robust program enabling us: to meet requirements of applicable laws and regulations; ensure transparency in our supply chains; and work with other companies which also act with integrity and resolve. The scorecard is used to manage risk, benchmark suppliers against industry best practice, and identify areas of concern. If your results do not meet BDR Thermea's requirements, our Purchasing Team stands ready to work with you to agree and implement an action plan. That action plan will also be used as a key differentiator in our Supplier selection process, and as a way of identifying innovative suppliers and best practices.

Where do I find support?

EcoVadis provides support in 10 languages. Access the web-based knowledge centre and contact options including chat, email, and phone at: help.ecovadis.com

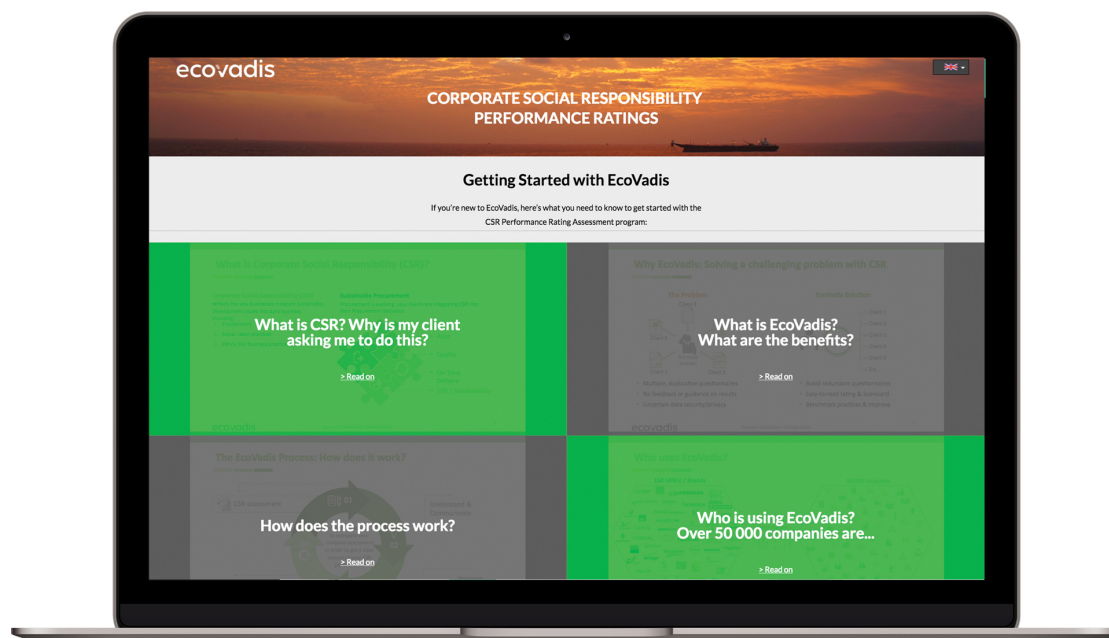
What technical resources do I need?

No software installation is required: EcoVadis uses a web-based solution delivered on a secure platform, and includes updates and technical support. All you need is an internet connection, and to provide the documentation requested in the questionnaire phase.

More Information

Getting Started With EcoVadis

Learn more with this online resource guide (available in 10 languages):



Click above to visit <http://help.ecovadis.com/get-started/?l=en> to view the guide

Help Centre

-  [Help Centre, English](#)
-  [Centre d'aide, français](#)
-  [Hilfebereich, Deutsche](#)
-  [Centro de Ayuda, Español \(España\)](#)
-  [欢迎来到我们的帮助中心](#)
-  [Nostro Centro assistenza, Italiano](#)
-  [Добро пожаловать в наш Справочный центр](#)
-  [ヘルプセンターへようこそ](#)
-  [Trung Tâm Hỗ Trợ EcoVadis](#)
-  [Centro de Ajuda, Português do Brasil](#)
-  [Help Center, Nederlands](#)